

# Flame Spray Spa

Via L. Da Vinci 30 20877 Roncello (MB)

Tel: 0396957216

VAT number 11216060159



## Information on the processing of personal data pursuant to articles. 13-14 EU Reg. 2016/679

### Interested Parties: customers.

Flame Spray Spa in its capacity as Data Controller of your personal data, pursuant to and for the purposes of EU Regulation 2016/679 hereinafter 'GDPR', hereby informs you that the aforementioned legislation provides for the protection of interested parties with respect to processing of personal data and that such processing will be based on the principles of correctness, lawfulness, transparency and protection of your privacy and your rights.

Your personal data will be processed in accordance with the legislative provisions of the aforementioned legislation and the confidentiality obligations set out therein.

Purpose and legal basis of the processing: in particular, your data will be processed for the following purposes related to the implementation of obligations relating to legislative or contractual obligations:

- mandatory obligations by law in the tax and accounting fields;
- after-sales assistance;
- litigation management;
- customer management;
- quality management;
- planning of activities;
- detection of the degree of customer satisfaction;
- customer billing history.

Your personal data may also, subject to your consent, be used for the following purposes:

- possibly to satisfy market surveys, statistics and for promotional activities also relating to the sending of advertising and promotional material.

The provision of data is optional for you with regard to the aforementioned purposes, and your refusal to the processing does not compromise the continuation of the relationship or the adequacy of the processing itself.

Treatment methods. Your personal data may be processed in the following ways:

- entrusting processing operations to third parties; creating
- profiles relating to customers, suppliers or consumers;
- processing by means of electronic calculators;
- manual processing using paper archives; checks and
- modifications of data only at the request of a party.

All processing takes place in compliance with the methods set out in the articles. 6, 32 of the GDPR and through the adoption of the appropriate security measures envisaged.

Communication: your data will be communicated exclusively to competent and duly appointed subjects for the performance of the services necessary for the correct management of the relationship, with a guarantee of protection of the rights of the interested party.

Your data will be processed only by personnel expressly authorized by the Data Controller and, in particular, by the following categories of employees:

- Administration office;
- marketing office.

Your data may be communicated to third parties duly appointed as Data Processors, in particular to:

## INFORMATION

- banks and credit institutions;
- consultants and freelancers, also in associated form; controlled
- and associated companies;
- freight forwarders, transporters, owners, post offices, logistics companies.

Diffusion. The data may be disclosed to:

- Publication of photos and general data on the company website and social networks.

Your personal data may also be transferred, limited to the purposes indicated above, in the following states:

- EU countries;
- United States.

Conservation Period. We inform you that, in compliance with the principles of lawfulness, limitation of purposes and minimization of data, pursuant to art. 5 of the GDPR, the retention period of your personal data is:

- established for a period of time not exceeding the completion of the services provided;
- established for a period of time not exceeding the achievement of the purposes for which they are collected and processed and in compliance with the mandatory times prescribed by law.

Owner: the Data Controller, pursuant to the Law, is Flame Spray Spa (Via L. Da Vinci 30, 20877 Roncello (MB); e-mail: [gdp@flamespray.org](mailto:gdp@flamespray.org) ; telephone: 0396957216; VAT number: 11216060159) in the person of its legal representative pro tempore.

You have the right to obtain from the owner the cancellation (right to be forgotten), limitation, updating, rectification, portability, opposition to the processing of personal data concerning you, and in general you can exercise all the rights provided for from the articles 15, 16, 17, 18, 19, 20, 21, 22 of the GDPR.

### EU Reg. 2016/679: Articles 15, 16, 17, 18, 19, 20, 21, 22 - Rights of the interested party

1. The interested party has the right to obtain confirmation of the existence or otherwise of personal data concerning him, even if not yet registered, and their communication in an intelligible form.

2. The interested party has the right to obtain the indication:

- to. the origin of the personal data;
  - b. of the purposes and methods of processing;
  - c. of the logic applied in case of processing carried out with the aid of electronic instruments;
  - d. the identification details of the owner, managers and representative designated pursuant to article 5, paragraph 2;
- And. of the subjects or categories of subjects to whom the personal data may be communicated or who may become aware of them as designated representatives in the territory of the State, managers or agents.

3. The interested party has the right to obtain:

to. updating, rectification or, when interested, integration of data;

- b. the cancellation, transformation into anonymous form or blocking of data processed in violation of the law, including those whose retention is not necessary in relation to the purposes for which the data were collected or subsequently processed;
- c. the certification that the operations referred to in letters a) and b) have been brought to the attention, also with regard to their content, of those to whom the data have been communicated or disseminated, except in the case in which this fulfillment proves impossible or involves the use of means that are manifestly disproportionate to the protected right;
- d. **data portability.**

4. The interested party has the right to object, in whole or in part:

- to. for legitimate reasons to the processing of personal data concerning him, even if pertinent to the purpose of the collection;
- b. to the processing of personal data concerning him for the purposes of sending advertising material or direct sales or for carrying out market research or commercial communication.

CONSENT

**Flame Spray Spa**

Via L. Da Vinci 30 20877 Roncello (MB)

Tel: 0396957216

VAT number 11216060159



**Formula for acquiring the interested party's consent**

Date: .....Place : .....

Name surname : .....

The undersigned interested party, having acquired the information provided by the data controller pursuant to Article 7 of EU Regulation 2016/679

Do you give your consent to the processing of personal data for the optional purposes listed below?

**YES**  **NO** possibly to satisfy market surveys, statistics and for promotional activities also relating to the shipment of advertising and promotional material

Do you give your consent to the communication of your personal data?

**YES**  **NO** controlled and associated companies

Do you give your consent to the dissemination of your personal data?

**YES**  **NO** Publication of photos and general data on the company website and social networks

The interested party:

\_\_\_\_\_